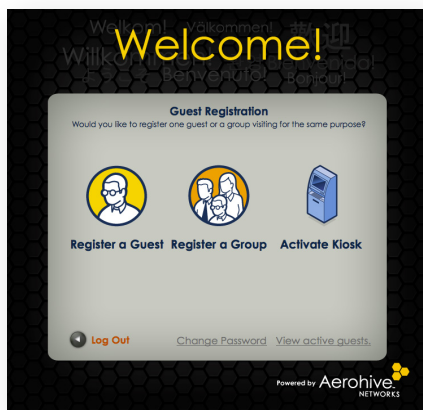


ID Manager

Cloud-Enabled Enterprise Guest Management System



ID Manager is a cloud-enabled enterprise guest management system that integrates with your existing authentication system without the addition of hardware or software

AEROHIVE NETWORKS ID MANAGER is the first enterprise guest management system to leverage the cloud to simplify and automate the deployment and maintenance of enterprise guest management. Aerohive simplifies guest management by combining industry-leading authentication integration with the Aerohive Cloud Services Platform to eliminate the need for any additional hardware or software to deliver a scalable, simple-to-administer enterprise guest management solution that streamlines the on-boarding of visitors. Whether required at a single site or over a globally distributed, multi-lingual company, ID Manager's cloud-enabled flexibility and simplicity provides a complete solution for every site.

Key Features & Benefits

Cloud-Enabled, Single Infrastructure

Aerohive's devices presently provide industry-leading authentication services and integration with existing directory services. ID Manager leverages this capability of existing devices and creates an authentication-specific VPN between the Aerohive devices and the Aerohive Cloud Services Platform to instantly authorize enterprise visitors anywhere in the world.

- Multiple secure guest profiles – from casual guests to fully secure temporary employees
- No additional hardware to install or maintain
- No additional software to install or maintain
- Automatically updated globally with latest security features

Secure, VIP Guest Management

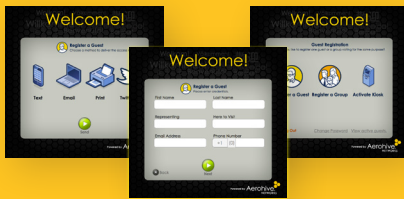
Unparalleled scalability and flexibility is provided by this cloud-enabled solution to satisfy the needs of enterprises large and small without breaking the budget or requiring remote IT staff to implement. All that's needed is a web browser on a laptop, tablet, or other device.

- Manages secure, profile-based access for thousands of concurrent users anywhere in the world
- Integrates existing RADIUS authentication systems to streamline deployments and meet compliance mandates
- Allows employees to sponsor VIP guests by creating accounts individually or in groups via web browser
- Credentials can be securely delivered by SMS to any mobile device, anywhere in the world
- Profiles are fully configurable, allowing IT to determine not only where the guest can get access but when and for how long
- WLAN communications can be protected by Aerohive's Private PSK (or PPSK) encryption, making sure no one can snoop the wireless traffic and that each device has its own secret password

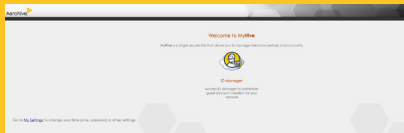
Aerohive Networks, Inc.

330 Gibraltar Drive
Sunnyvale, California 94089 USA
phone 408.510.6100
toll-free 866.918.9918
fax 408.510.6199
www.aerohive.com

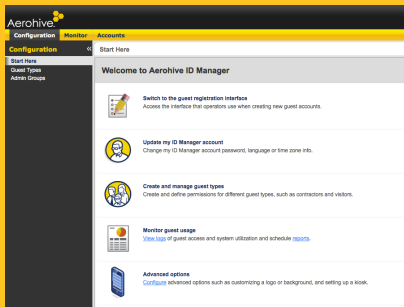
Aerohive ID Manager



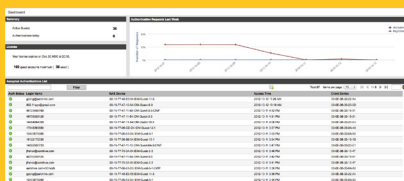
Guest Registration



Login



Welcome



Dashboard

Lobby Ambassador Kiosk

Casual guests and visitors need protection as well as access to the Internet. Their communications should not run on an open network, but should be protected via unique security credentials. This essential security should be provided to every visitor through the door, and for any device they may be carrying. Such a requirement can overwhelm IT, helpdesk and lobby personnel, and creates a huge problem at sites where there are no lobby staff. Aerohive ID Manager solves the issue easily and transparently, with features that include:

- Self-service portal using HTML5 that is presented via a simple web browser
- Guest credentials are forwarded by either SMS, email, directly on the screen, or via Twitter direct message
- Solution requires only a web-enabled computer or tablet at each site
- Leverages the same Aerohive HiveManager used to manage Aerohive devices to set the guest policy, including encryption, time until expiration, and device profiles
- The Aerohive Cloud Services Platform even includes automatic localization into nearly a dozen languages

Advanced Features

Security

- Unique credentials per user
 - Identify guest users by username, e-mail address, or telephone number
 - Guests can be assigned a unique password for use with captive web portals or 802.1X (WPA/WPA2-Enterprise)
 - Private PSK enables secure guest network access with per-user encryption keys
- Support for customized multiple guest classes
- Customizable account lifetimes
 - Time limit after first use of credentials
 - Time after creation
 - Expiration at fixed time of day
 - Defined start and end time
- Authentication interface
 - Radsec (RFC 6614) for secure transport of authentication requests across the Internet
 - RADIUS for third-party network access clients

Guest Creation and Credential Distribution

- LDAP and Active Directory integration to allow employee sponsorship of guest accounts
- Simplified guest management operator portal allows an easy workflow to create accounts
- Touchscreen-optimized kiosk user interface for self-service guest portal
- Credential distribution by E-mail, printed card, tweet, or text message
- International SMS text messaging supported
- Unlimited SMS messages are included in subscription
- Multi-language Unicode support for guest registration UI, including support for non-Latin characters
- Group registration for creation of multiple guest accounts for support of conferences and meetings
- Customizable web page can have any desired branding and logos

Reporting

- Number of authentication requests accepted and rejected
- Accounting log to track user data transfer
- Audit log for monitoring administrative and operator usage of the system
- Session time tracking

High Availability, Service, and Support

- Service delivered from geographically redundant hosted data centers to allow authentication and operator functions to continue in the event of failures
- Customer service is included in the product
 - The same service window as your Aerohive network devices
 - 8x5 if purchased without Aerohive APs